

PsychConsult[®] Provider

Overview

PsychConsult is designed to integrate organizations' clinical workflow and revenue cycle. Data flows seamlessly from the initial call and scheduling to charge capture and billing for timely processing and payment posting, facilitating a complete Electronic Health Record (EHR), while promoting outcomes-based care.

Call Center/Contact Manager	Provides a single point of entry for logging calls, tracking all contacts, and other key tasks.
Scheduling	Facilitates individual, group, event, and staff appointments, and is fully integrated with charge capture.
Registration	Enables accurate collection of demographic, financial and administrative data through an easy-to-navigate user interface.
Front Desk Reception	Allows for the collection of co-payments, tracks no shows and cancellations, and alerts staff to missing or incomplete consumer data, while automating patient flow and notifying clinicians of consumer arrivals.
Caseload Manager	Organizes tasks related to treatment planning, clinical documents, clinical alerts, laboratory results and services. Provides a single point of access for clinicians to efficiently manage their daily schedule and caseload.
Clinical Documentation, Treatment Planning and Forms Builder	Enables automation of clinical processes using standard and organizationally defined assessments and forms. Configurable treatment plans and documents facilitate timely completion and accuracy of documentation.
Clinical Record	Creates a fully automated Electronic Health Record (EHR) that saves time and improves the quality of services to your consumers.
Bed and Census Management	Manages admissions for inpatient and residential settings using real-time bed search, bed transfer, and bed census summary information in an easy-to-read format that replicates organizations' bed and unit structure.
Billing and Receivables Management	Reduces days in AR and minimizes denials by enforcing billing and charge completion rules. Integrated with electronic eligibility, authorization management, and comprehensive AR management tools.
Order Entry/MAR	Creates and tracks orders for diagnostic tests, patient services, referrals and medications with one-click functionality to re-order, verify, sign or co-sign.

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Interoperability	Uses industry standard communication protocols (HL-7) to enable communication among systems. Creates and processes ANSI X12 billing transactions and outputs proprietary transaction sets utilized for State Reporting solutions.
ePrescribing	Electronically write and send prescriptions to pharmacies with an easy-to-use, Surescripts Certified, web-based solution that is fully integrated with PsychConsult.
Chart Viewer and Generator	Enables electronic viewing of a consumer's record with the ability to generate charts for external distribution. Users can sort and organize information to suit the individual needs of the clinician or consumer.
Reporting	Includes a library of standard reports, ad hoc reporting, and the ability to import user-defined reports. Dashboards deliver up-to-the-minute information critical to managing resources and meeting operational goals.
Patient Portal	Increases patient engagement to improve care and meet operational goals, while streamlining communication between your organization and the individuals you serve.
Encounter Navigator	Provides a patient-centered method for documenting psychiatric and primary care services. Supports an integrated care team approach with a physician driven workflow.