

PsychConsult[®]

PsychConsult MCO

PsychConsult MCO helps organizations improve their care management by pairing members with the most appropriate service providers, managing authorizations, and tracking members' progress. Askesis offers PsychConsult MCO as a self-hosted application or as software as a service (SaaS).

Member Services

- ▶ Track all calls and contacts.
- ▶ Log all member information, including eligibility and authorization history.
- ▶ Search for the most appropriate provider for a member, based on location, specialization, or member preferences and needs, among other criteria.
- ▶ Manage authorizations throughout the continuum of care.
- ▶ Create, edit, and electronically sign customized documents to comply with organizational policies.
- ▶ Access clinical documentation to follow and review a member's progress.

Provider Relations and Contracts

- ▶ Manage primary source verification of provider credentials.
- ▶ Maintain up-to-date information about credentialed providers.
- ▶ Structure provider network to serve needs of member population and match provider availability to population density.
- ▶ Manage provider contracts.

Security Administration

- ▶ Manage user logins, passwords, group definition, and group assignments.
- ▶ Assign specific views and profiles by user or group of users.

Business Center

- ▶ Support an organization's business functions.
- ▶ Maintain benefit plan information.
- ▶ Organize benefit plans of multiple funding sources.

The screenshot displays the 'Member Referral - Detail' window for a member named 'Text, Member' (Member ID: 15, DOB: 01/01/1970, Age: 45, Gender: Female). The interface includes several sections:

- Referral:** A table with columns for Referral Plan Name, Contract Dates, Eligibility Dates, Injured ID, Account, Network, and Line of Business. One entry is visible for 'Outpatient Services' with a status of 'Active' and dates from 07/01/2015 to 07/30/2020.
- Episode:** A table with columns for No., Type, Status, Start, and End. It shows one episode for 'Outpatient Services'.
- Referral Detail:** Fields for Type and Source, and a Comment box.
- Facilities:** A table listing facilities with columns for Facility Name, Program, Address 1, City, State, Zip, and Phone. Facilities include 'Ace Facilities', 'Kord Center for Treatment', and 'Newton'.
- Practitioners:** A table with columns for Last Name, First Name, Sex, Phone, Program, and Address 1.

On the left, a 'Quick Member' sidebar shows demographic and clinical information for the member, including sex, date of birth, race, marital status, home phone, home address, primary and secondary languages, contact history, referrals, authorizations, benefit plan, and grievance information.



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